



Terms and Conditions

Booking Policy

The booking is confirmed to Banksia Wellness Retreats, with a non-refundable deposit of \$400. If the booking is made within 30 days of the retreat start date, the full amount will need to be made to secure your booking.

By making a deposit you are accepting the Terms and Condition of this form.

Payment Policy

Payment in full must be received 30 days prior to commencement of the retreat or the booking will be cancelled and deposit forfeited. The guest is responsible for any travel costs or arrangements made outside the times of the retreat.

Cancellation Policy

All cancellation requests will be considered by email. If the guest wishes to cancel outside the 30 day period, their non-refundable deposit may be transferable to another retreat within a 12 month period.

If the guest cancels within the 30 day period their entire payment will be forfeited. We do not offer any credit for missed activities, arriving late, or leaving early. Banksia Wellness Retreats reserves the right to cancel a retreat if certain conditions present danger to the guest. This includes force major events such as fire, pandemic, earthquake, flooding etc.

If Banksia Wellness Retreats cancels or changes a scheduled retreat, the deposit will be transferable to any retreat within a 12 month period.

Covid-19

Banksia Wellness Retreats reserves the right to cancel the retreat if government regulations change regarding the number of people in a gathering. If cancelled we will postpone the retreat and the booking. If the revised dates are not suitable, the deposit will be transferable to another retreat within a 12 month period. If a full refund is requested we return any payment we have received minus a \$50 admin fee.

Prices and Services

Prices and services are subject to change. Any additional agreements will be communicated via written form in e-mail.

Banksia Wellness Retreats reserves the right to change or cancel it's advertised services due to extraordinary circumstances (e.g. external forces, governmental regulations etc.). If any essential contract is changed, the guest will be informed as soon as possible. The retreat schedule and inclusions can vary at any time without notice.

Banksia Wellness Retreat reserves the right to change its location or dates due to unforeseen issues with the chosen venue. The standard will be kept the same in all the partnering venues/ retreat spaces/accommodation.

Disclaimer

As a guest of Banksia Wellness Retreats you may be photographed and/or filmed during the retreat and the company may use such recordings for use in promotion/marketing. You will have an opportunity at the beginning of the retreat to indicate whether you give consent for this to occur however you may also include this on your intake form.

Banksia Wellness Retreats assures that all personal data will be kept confidential and is not to be transferred to any third party other than necessary to complete the booking or delivery of the requested service(s).

Waiver

I hereby acknowledge that I participate in any or all activities arranged by the facilitators by my own volition. Insofar as legally permissible I waive my right to any cause of action for injury or damage to persons or property, against Banksia Wellness Retreats.